



preferredvendor
VISITING ANGELS

Communication That Puts Time on Your Side

"It's clear that onecallnow.com has saved us hundreds of hours of time by not having to contact each employee individually. It helps us be more efficient and productive.

It's a great tool and we highly recommend it to other Visiting Angels offices, or any employer who has employees who work outside the office."

ARLENE PETERSEN, OWNER,
VISITING ANGELS, SOUTH ELGIN, IL

Efficient communication with your team is crucial for efficiently assigning cases and optimizing patient coverage. One Call Now notification products are designed to fit the unique needs of healthcare organizations, and several Visiting Angels locations have benefitted from the ability to send one call to reach everyone on staff at once:

You pre-select the communication method that best fits the individual recipient and the needs of your office: voice, SMS text, or email. When you place your message, it's immediately delivered to everyone at once across all three communication mediums. With One Call Now, you make just a single phone call and your message reaches everyone fast.

877.698.3262
onecallnow.com

One Call **Now**



One Call Now is proud to be a Visiting Angels preferred vendor.

MAKE STAFFING EASY

Use One Call Now for communication regarding:

- Staffing requests – emergency, call-offs, and new cases
- Incident and emergency alerts
- Training and recertification deadline and event notices
- Volunteer requests

ONE CALL NOW IS DEPENDABLE, EASY, AFFORDABLE AND FAST

- 100% uptime guarantee!
- Uses crystal-clear fiber optic connections for easy understanding
- Provides generous message length to communicate important details
- Reduces the chance for human error

ONE CALL NOW HEALTHCARE PLANS INCLUDE:

- Call recipient response by touch-tone to questions or surveys
- Subgroups within your call list, to target messages to specific audiences
- Messages recorded in your own voice or typed and delivered in an automated voice
- Messages successfully delivered to voicemail and answering machines
- Persistent re-dialing busy and no-answer numbers
- Live, detailed reporting that confirms successful contacts
- Technical support, U.S. based and available 24/7/365
- Your phone number displays on the Caller ID so recipients recognize your call
- Opportunity for recipient to transfer to a live person for help, instructions, or scheduling

SIMPLE TO SET UP AND MAINTAIN

It's easy to set-up your contact list. We help you and we test it to make sure it works. All you need is a PC and an Internet connection. Simply upload your contact list, or we'll help you create an automated export from your database. Rosters of names and phone numbers synchronize easily from most software systems.

Updating your contact list is also easy. Log onto our website and make changes, or use an automated export. You have the option to allow individuals to update their own contact information using a profile banner that we'll help set-up on your intranet or website.



A SNAP TO IMPLEMENT

When you need to contact any group on your call list, all you do is make one toll-free call from any phone and record your message. Through our simple menu you select your entire list or just a subgroup. Your message is sent instantly. When recipients pick up, messages play immediately—no dead air.

You may also send your message text or email. A typed message generates a Text-to-Speech voice message for your call list and sends a written message to recipients who prefer to be notified by text or email.

WE DON'T WASTE YOUR TIME OR YOUR MONEY!

- No hardware or software required to buy or install
- No hidden charges, no PBX add-ons, no additional phone lines, no additional phone equipment, no support costs, no in-house administrator, no systems maintenance
- No charges for ring time or for multiple re-dials to busy and no-answer numbers
- No long-distance charges
- No tying-up your internal phone lines or interruptions to your operations
- No down time. Reliability is paramount—triple redundant systems, geographically diverse facilities, system uptime is 100%—guaranteed!

As the owner of a Visiting Angels Non-Medical Senior Home Care agency it is urgent that we can reach our caregivers as quickly as possible when we need to staff a case. One Call Now makes life so much easier for us when we can reach all our caregivers in one phone call and get a call back within 5 minutes. Last minute staffing headaches are a thing of the past.

MAYKAYLAA POWERS, KIRKLAND, WA

For more information call
1.877.698.3262
or visit onecallnow.com

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