



One Call **Now**

H I G H
P R I O R I T Y
E M E R G E N C Y
R E S P O N D E R
P L A N

When
Seconds
Count

You have to be prepared. Lives depend on it. When you need to activate your team, you need to do it fast and efficiently. Phone trees and pagers just aren't enough. A reliable, robust message delivery system that gets the word out fast puts valuable time on your side.

With One Call Now, you reach your team instantly with just a single call. You pre-select the communication method that best fits the individual recipient and the needs of your organization: voice, text*, or email. When you place your message, it's immediately delivered to everyone at once across all three communication mediums.

**SMS text messaging not available in Canada*

ONE CALL NOW IS DEPENDABLE, EASY, AFFORDABLE AND FAST

- 100% uptime guarantee!
- Dials thousands of numbers in minutes
- Re-dials busy and no-answer numbers
- Uses crystal-clear fiber optic connections for message clarity
- Provides 90 seconds of message time—enough time to communicate important details: situation, location coordinates, equipment needs, weather conditions, etc. (SMS text capacity is 130 characters)
- Allows recipients to instantly confirm
- Free mobile apps for the ultimate in convenience

EMERGENCY RESPONDER PLAN—UNLIMITED

The Emergency Responder Plan is the ideal solution for rapid-response organizations and groups with large rosters and/or frequent messaging needs. One low flat rate gives you:

- Unlimited calls—local and long distance—text and email messages to multiple numbers and addresses per contact
- High priority status for all your messages; they're sent instantly
- Subgroups within your call list, so messages can be targeted to specific audiences
- Messages recorded in your own voice or typed and delivered in an automated voice
- Persistent re-dialing busy and no-answer numbers
- Live, detailed reporting that confirms the contacts that were successfully reached
- Technical support; U.S. based and available 24/7/365

SIMPLE TO SET UP

It's easy to set-up your contact list. We help you and we test it to make sure it works. All you need is a PC and an Internet connection. Simply upload your roster database to our secure server. Rosters of names and phone numbers can be synchronized easily from most software systems. Our flexible system allows subgroups within your list making it easy to reach specific individuals.

You select what number is displayed on your recipients' Caller ID, so they know the call is important.



EASY TO MANAGE

Updating your contact list is also easy. Log onto our website and make changes, or we'll help you create an export from your existing database. You have the option to allow individuals to update their own contact information using a profile banner that we'll help set-up on your organization's website.

A SNAP TO IMPLEMENT

When you need to contact your team, all you do is make one toll-free call from any phone and record your message. Through our simple menu, select your entire list or just a subgroup. Your high priority voice message is sent instantly. When recipients pick up, messages play immediately—no dead air.

You may also send your message via text or email. A typed message generates a Text-to-Speech voice message for your call list and sends a written message to recipients who prefer to be notified by text or email.

WE DON'T WASTE YOUR TIME OR YOUR MONEY!

- No hardware to buy or install
- No hidden charges, no PBX add-ons, no additional phone lines, no support costs, no in-house administrator, no systems maintenance
- No charges for ring time or for multiple re-dials to busy and no-answer numbers
- No long-distance charges
- No per-call fees
- No down time. Reliability is paramount—triple redundant systems, geographically diverse facilities, system uptime is 100%—guaranteed!



FEATURES & STATS	
Maximum voice messages to each number per year	UNLIMITED
Maximum email to PC's and email to Internet-enabled cell phones per year	UNLIMITED
Maximum SMS text* messages sent to cell phones	UNLIMITED
Maximum length of voice messages	90 SECONDS
Maximum characters in an SMS text* message	130
Phone numbers per contact (includes voice and text)	6
Email addresses per contact	5
Maximum number of Subgroups	UNLIMITED
Messages with high priority status	ALL
Text-to-Speech: your typed message is converted to a voice message	UNLIMITED
Caller ID: you select an ID that let's recipients know it's an important call	YES
Multilingual: immediately translates typed messages and delivers in voice (18 languages)	UNLIMITED
Hot Transfer allows recipients to transfer to a staff member	UNLIMITED
Replay messages at no additional charge	UNLIMITED
Delivers messages to voicemail boxes and answering machines	YES
Store pre-recorded canned calls; activate when needed	UNLIMITED
Set-up fee to load roster	NONE
"Listen Here" banner on your website replays your latest message	YES
Group polling: one-touch response allows recipients to respond to your message (confirm action, confirm they are safe, vote on an issue, etc.)	YES
Training webinar for all administrators/messengers at no extra charge	YES
Technical support is U.S. based and available 24/7/365	YES
100% uptime guaranteed: triple redundant systems, geographically diverse facilities	YES
International Calling	PLANS AVAILABLE

*SMS text messaging not available in Canada

When seconds count... count on **One Call Now**

One Call Now

ABOUT ONE CALL NOW Founded in 2002, One Call Now is America's largest message notification provider, with 20% of American households—55 million Americans—depending on our messages each day. Whether you need to reach staff, a specific building or all of your residents, One Call Now provides the most reliable cost-effective group messaging system available. With One Call Now's high-speed, fully redundant service, organizations quickly and easily send messages to thousands of people simultaneously, saving precious time and money.

When Messages Matter, We Deliver!

