

Business
Communications



One Call **Now**



The Ideal Solution for Urgent Response Planning and Day-to-Day Communications

Severe weather
Facility evacuations
Safety notices
Catastrophic damages
IT/network outages
Utility outages
Production line alerts
Security breaches
Hazardous material incidents
Fire, gas leaks, water main breaks

Thousands of businesses across North America have made One Call Now part of their rapid-response plans. You never know when disaster will strike. When it does, lives depend on your ability to respond. With Business Communications Plans from One Call Now, you're able to communicate effectively in the midst of dangerous and potentially chaotic situations.

Completely reliable and always fast, **One Call Now** keeps you connected and ready to get the word out.

- Keep employees around the world informed in real-time
- Activate business continuity/emergency response plans
- Minimize the impact of business-interruption incidents
- Comply with quality, safety and operational standards
- Issue instructions during unplanned or catastrophic events
- Notify employees of shift cancellations
- Send emergency announcements
- Issue severe weather alerts



Streamline Day-to-Day Communications

One Call Now makes it easy to connect with your employees with everyday messages, too. Send broadcast messages or notify specific groups with just a few simple steps. With One Call Now you reach your employees using any or all three mediums of choice: voice, SMS text* or email.

- Announce training and gather sign-ups
- Send meeting and other employee reminders
- Send benefit enrollment reminders
- Conduct employee surveys
- Announce employee events

* SMS text messaging not available in Canada



A Snap to Implement

Send messages any time from any phone or any Internet-connected computer:

PHONE Make one toll-free call, record your message and select your recipients. Calls go out to everyone at once or in a sequence that you define.

ONLINE Log onto our website, type your message and select your recipients. Your typed message is sent to all your SMS text and email recipients at once. Typed messages automatically generate Text-to-Speech voice messages for your call list and are sent simultaneously to your recipients.

Special features tailor our system to your needs:

Deliver calls to your staff in a predetermined order

Give recipients the option to transfer to a live coordinator using their keypad

Require recipients to enter a PIN to receive a message—confirms receipt and maintains confidentiality

Use the medium your employees prefer or the situation requires: voice, SMS text or email

Set-up unlimited subgroups within your call list to send messages to specific groups

Use the language your employees speak—our system instantly translates up to 19 languages for voice messages and 52 languages for typed messages

Send messages anywhere in the world

Type a message and deliver a natural-sounding voice message

Gather important feedback from recipients when they enter a keypad response

View detailed, real-time reporting, available within minutes—confirms successful contacts and explains unsuccessful attempts (no answer, line busy, disconnected), provides documentation.

Choose the caller ID number you want displayed when you call

All messages are assigned high priority status, bumped to the front of the call queue and sent immediately

Free mobile apps for the ultimate in convenience

It's up to you to keep your employees and your business protected and informed. Put One Call Now on the job to notify thousands—or just a few—quickly and efficiently.

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One Call Now is Dependable, Easy, Affordable and Fast

- 100% uptime guarantee!
- Triple redundant systems; geographically diverse facilities
- Crystal-clear fiber optic connections
- Up to 90 seconds of message time*—SMS text capacity is 130 characters
- Recipients can instantly respond

* Multiple plans are available; call us to learn which plans are best for you.

Simple to Set-up

Set-up is simple, efficient and secure. Our integration tools ensure your contact information is accurately transferred to our system and stays updated in our system. Our data transfer and storage employ the highest level of data encryption available.

NOTIFICATIONS HAPPEN INDEPENDENTLY OF YOUR SYSTEMS OR INFRASTRUCTURE:

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No software to purchase
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No hardware to install
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No additional phone lines or equipment required
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No long-distance charges
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No charges for ring time or re-dials
.....

.....
No support costs
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One Call Now

877.698.3262
onecallnow.com